



South Okanagan E Bike Safaris Inc. COVID-19 safety plan.

Our safety plan is a multi-staged plan that starts at the booking process.

Our goal is to mitigate risk of allowing the transmission of the COVID-19 virus to its lowest possible level by careful and considerate planning, and preparation for each guest arriving to join one of our guided E-Bike Safaris or tours.

It is important that each and every guest understands that the two means by which the virus is transmitted from one person to the next is firstly, from droplets expelled from the mouth or nose when talking, sneezing or coughing, or secondly from touching a surface where the virus exists and then touching their face.

1. When booking a Safari the person making the booking must ensure that they download both the standard Waiver and the COVID-19 Waiver. Each participant in the Safari must sign, date and have their signatures witnessed. Our standard Waiver contains lots of tips and information about safe riding habits, which are also covered during the initial orientation talk, including general safety and specific local conditions that guests must be prepared for. It is very important to understand these in order to reduce the risk of falls or other injuries requiring subsequent first aid or medical intervention.

Before each Safari our Company will ensure that the bicycle, helmet, new and unused water bottle, and safety stripes have been sanitized to ensure the equipment is safe for guests and that whenever the equipment is touched by the Guide, his hands have been sanitized. The Safari Guide will have hand sanitizer on hand for guests to sanitize their hands before, during and after the Safari.

2. In order to maintain social distancing guests will be asked to meet the Safari Guide at a specified departure point, instead of being picked up in our van and transporting them to our departure points. All guests must use their own transportation to get to the rendezvous point. We are limiting our group size to six if there is a possibility that social distancing has to be practiced between social groups, families, friends or different households. The Safari Guide will ask everyone to practice social distancing between those who do not belong to the same household/social bubble and explain the process of allocating bikes, helmets, safety stripes, face masks and water bottles. British Columbian law requires all those on bicycles to wear the helmets provided, we also provide safety stripes that must be worn and when social distancing is not possible, primarily while fitting and demonstrating use of bicycle, we provide a face mask for in order to provide protection to both you and the guide. Bicycles will be sized and adjusted to each person's comfort while endeavouring to distance themselves.

After each guest's bicycle is fitted they will have the opportunity to practice using the brakes, steering and gears with the different power levels by adjusting the computer settings, until the Guide is ready to start the Safari.

3. Safe physical distancing is 2 meters or 6 feet but this will increase to 10 meters or 30 feet whilst riding. Guests will at all times remain behind the guide unless otherwise directed.

Guests must direct coughs or sneezes towards a bent arm and not into their hands, even whilst wearing a face mask.

Whilst out on the Safari, guests must always be considerate when passing other walkers or cyclists and warn them of their presence by ringing the bell and allowing a distance of at least two meters away from them, and thanking them for allowing you to pass by them safely.

4. If a guest has been close physically to anyone who has had or suspected of having COVID-19 they must notify the Safari Guide upon arrival.
5. At anytime before, during or after a Safari, if a guest feels unwell in any way, they must inform the Safari Guide who will make appropriate arrangements to have them call 811 for medical advice.